

Warranty Policy

All products sold by **Sifam Tinsley** are warranted to be free from defects in materials and workmanship, subject to the terms, conditions, and exclusions outlined below.

Warranty Coverage

Sifam Tinsley will, at its discretion, repair or replace any product found to be defective in materials or workmanship within **twelve (12) months from the date of shipment**, provided that inspection by Sifam Tinsley confirms that the defect occurred under **normal and proper usage conditions**.

Return and Service Procedure

Products claimed to be defective must be returned to **Sifam Tinsley** or to an **authorized service representative**, with **transportation charges prepaid** by the customer.

If the product is confirmed to be defective and covered under warranty, Sifam Tinsley will repair or replace the product and return it to the customer with **transportation charges prepaid**.

If the returned product:

- Is **outside the warranty period**,
- Is **not found to be defective**, or
- Is determined to be defective due to **misuse, improper handling, or unauthorized modification**,

then appropriate **testing, repair, and return transportation charges** will apply.

Exclusions

Certain components, including but not limited to **lamps, fuses, batteries, and similar consumable items**, are not designed to operate for the full lifespan of the equipment and are therefore **excluded from this warranty**.

In the event of failure of such components, Sifam Tinsley will make reasonable efforts to assist the customer in obtaining any applicable warranty support directly from the original manufacturer.

Limitation of Warranty and Liability

This warranty is provided **in lieu of all other warranties**, whether **express or implied**, including but not limited to **any implied warranties of merchantability or fitness for a particular purpose**.

Sifam Tinsley shall **not be liable for any direct, indirect, incidental, or consequential damages** arising from the sale, installation, or use of its products.