



Sifam Tinsley Instrumentation Inc Return Policy

Please read below for our RETURN POLICIES, if you have any questions, please call us at 800-879-6171.

RETURNED GOODS

Merchandise must not be returned without our prior approval or consent, which will be given or withheld at our sole discretion. Please contact Sifam Tinsley directly at 800-879-6171 for Return Authorization Number.

All returned merchandise must be sent freight PREPAID to:

Sifam Tinsley Instrumentation Inc, 3105, Creekside Village Drive, Suite No 801, Kennesaw, 30144, USA.

If the merchandise is in a new, unused condition and is in its original carton with all the original packing, is a stocked item, and appearing in our current catalog, it will be accepted back (subject to our prior approval as stated above) and a credit allowed amounting to the original selling price or current selling price, whichever is lower, less the restocking charge indicated as follows:

If goods are received by Sifam Tinsley:

- Within 60 days of invoice date 20% of applicable selling price
 - Within 61-120 days of invoice date 25% of applicable selling price
 - Within 121-365 days of invoice date 50% of applicable selling price
 - Over 365 days of invoice date Non-returnable
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Shipments of returned merchandise sent collect will not be accepted. If repair work of any nature is required at the time of receiving inspection at our plant, there will be an additional charge for repair work over and above the applicable restocking charge.

Merchandise that has been installed, "customer modified", or has had special finishes applied cannot be returned for credit.

CLAIMS

In the event of shortage or damage, notify carrier as well as Sifam Tinsley immediately. We are not responsible for damage occurring in transit but will gladly render any assistance necessary to pursue your claim against the transportation company. Merchandise must be inspected for concealed damage within 15 days of receipt.

ORDER CANCELLATION

A charge of 20% of the net price will be applied on any cancellation of a formally acknowledged order. If modifications, specifically ordered by the customer are being made on the cancelled merchandise, the cancellation charge will also include such modifications made up to the date of the cancellation.

